



North West
Learning Disability and Autism
Operational Delivery Network

NW Regional Desktop Review offer of support

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Background



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- Adults cases escalated have been escalated without a process – this has created an ‘ad hoc’ approach to solving the presenting problem.
- There is currently no identified system to seek support.
- ODN workstream developed to explore the option of requesting a ‘second opinion’ – this then developed into ‘peer review process’ until finally becoming ‘NW Regional Desktop Review’.

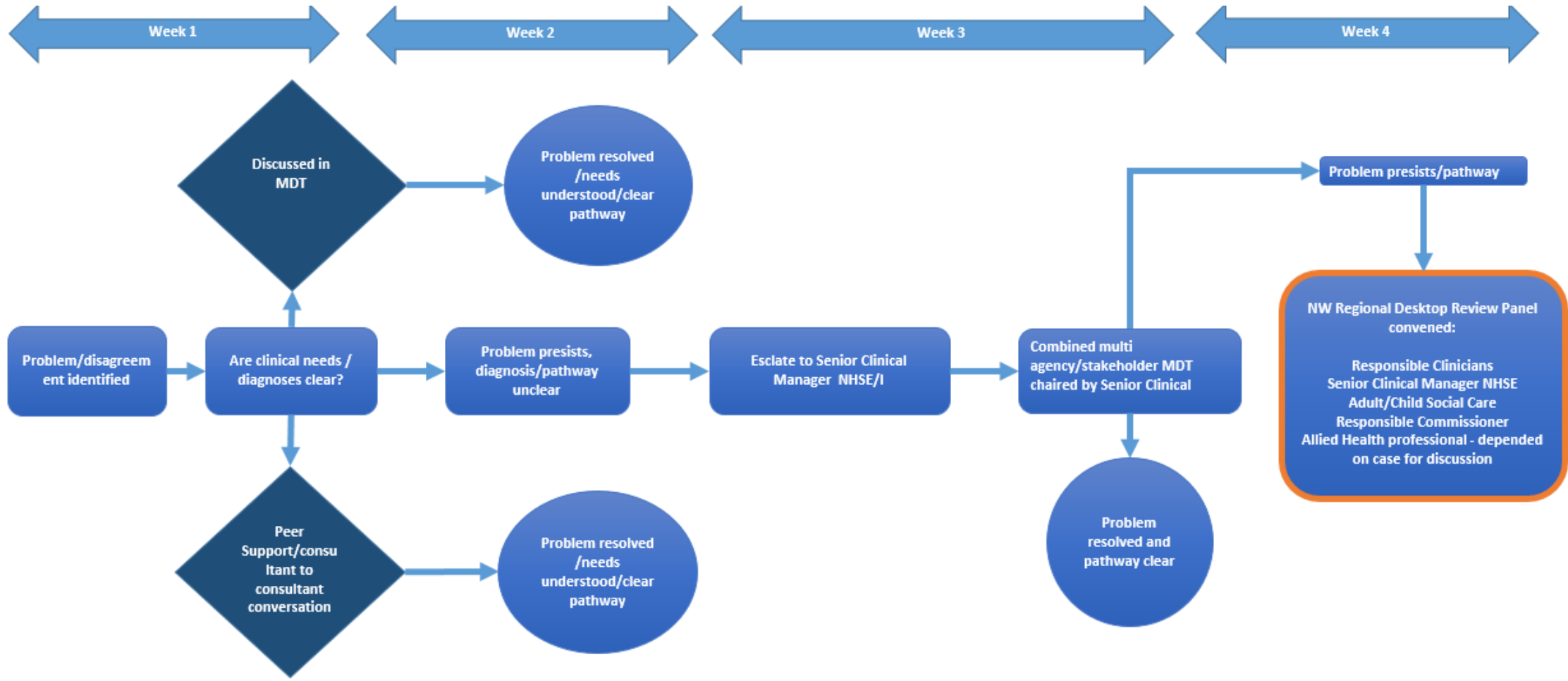
What does a desktop review panel to do?

- Offer support when solutions cannot be reached/agreed covering a range of issues:
- Diagnostic dilemma
- Urgent placements due to hospital closures
- Housing Pathway unclear
- Opinion sought due to Safeguarding concerns
- Discharge pathway unclear
- Integrated housing, social care, health responsibilities

What doesn't a desktop review panel do?

- Enforce recommendations
- Make decisions on behalf of the MDT/service
- Resolve issues in respect of NHS and or other funding streams
- It may not alter the original decision
- Cover cases for CYP up to 18

How will it work?



Process for accessing Peer Review
To be read in conjunction with medical second opinion and escalation process

Who will the panel involve?



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- The panel will have a core membership with relevant experts requested to join depending on the case:
 - Consultant Psychiatry
 - Psychology
 - Nursing
 - Speech and Language Therapy
 - Occupational Therapy
 - Place based commissioners
 - Representatives of adult social care and education
 - NHSE Clinical Advisor
 - NHSE Regional Senior Clinical Manager
 - National Team representative (if required)

Process



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- NHSE Senior Clinical Manager will request a desktop review when all other local options and processes have been explored.
- Panel date will be pre-booked monthly and stood down if there are no cases to review.
- Core panel members notified in advance whether they are required and experts contacted (as required) with notice – dates shared in advance.
- Key papers shared with panel members in advance of sitting.
- NHSE Senior Clinical manager will present an overview of the case and presenting problems to the panel on the day.
- Outcome of panel discussion and recommendations shared with local team and ICB.

What do we want to achieve and measuring success?

- A support offer for teams struggling with an issue which may be impacting on a patient in their care. This may be delaying discharge, hampering the pathway choice or simply not knowing what to do next?
- Suggesting alternative options teams can consider based on a wider NW knowledge of options which may be available.
- An objective view.

Measuring success



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- Has the panel been required?
- Has it helped?
- Has it made a difference to the patient's journey?
- Has there been any benefit for the team benefited?
- Review after 6 months.
- Evaluate after 12 months.

Next Steps



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- We are looking to develop a workforce of interested volunteers to be involved in the process.
- If you are interested in being involved or would like to discuss further please contact:
- Susan.Hastewell-gibbs1@nhs.net
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- Any questions?